



U.S. Department
of Transportation
**Federal Aviation
Administration**

Route Slip

To: Robin Holmes

Date: October 9, 2001

Subject: NTSB Support Request #01-096

Action:	<input checked="" type="checkbox"/> Per Your Request	<input type="checkbox"/> Discuss with Me	<input type="checkbox"/> Take Appropriate Action
	<input type="checkbox"/> For Your Information	<input type="checkbox"/> For Your Approval	<input type="checkbox"/> Please Answer
	<input type="checkbox"/> Per Our Conversation	<input type="checkbox"/> For your Signature	<input type="checkbox"/> Prepare Reply for:
	<input type="checkbox"/> Note and Return	<input type="checkbox"/> Comment	

Remarks:

Attached is support data from Indianapolis ARTCC pertaining to the subject request.

If you have questions about any data provided please contact my office, or Arnold E. Miller, Quality Assurance Specialist at (317)-247-2269.


William A. Orr
SMQA, ZID-505

Phone: 317-247-2224

FAX: 317-247-2268

Date: 10/10/2001 9:13 AM
Sender: Arnold E Miller
To: Karyl DiDiana
cc: Arnold E Miller; William A Orr
Priority: Urgent
Receipt requested
Subject: Support Data for NTSB Request #01-096

Karyl,
Tuesday, October 9, 2001, Indianapolis ARTCC forwarded data
pertaining to the subject request via FedEx over-night mail. The
tracking # is 813987903918.

We sent copies of transcripts, voice tapes, personnel statements,
Operational logs and an ALNOT message that was sent by TMU on
AAL77. We included data for both AAL77 and UAL93 on September
11, 2001.

I have one personnel statement that the individual has not yet
finished, and it did not get mailed with the rest of the data. I was
planning to FAX it to Robin when it is completed, is that OK?

Arnie

FedEx USA Airbill

Pick up # 194
813987903918

0215

Sender's Copy +

1 From

Date 10/9/01 Sender's FedEx Account Number

Sender's Name Arnold Miller Phone 317,247-2269

Company FAA/AIR TRAFFIC CNTRL CNTR

Address 1850 S SIGSBEE ST

City INDIANAPOLIS State IN ZIP 46241

2 Your Internal Billing Reference

For all shipments and services

3 To

Recipient's Name Robin Holmes Phone 202,267-8340

Company FAA National Headquarters

Address 800 Independence Ave Rm. 429

City Washington State DC ZIP 20591

NEW Peel and Stick FedEx USA Airbill

See back for application instructions.

Questions? Call 1-800-Go-FedEx® (800-463-3339)

Visit our Web site at www.fedex.com

0114261137

4a Express Package Service

☒ FedEx Priority Overnight

☐ FedEx Standard Overnight

☐ FedEx First Overnight

☐ FedEx 2Day®

☐ FedEx Express Saver®

4b Express Freight Service

☐ FedEx 1Day Freight®

☐ FedEx 2Day Freight

☐ FedEx 3Day Freight

5 Packaging

☐ FedEx Letter®

☐ FedEx Pak®

☐ Other Pkg.

6 Special Handling

☐ Saturday Delivery

☐ Sunday Delivery

☐ HOLD Saturday

☐ HOLD Sunday

Does this shipment contain dangerous goods?

☐ No ☐ Yes

☐ Dry Ice ☐ Cargo Aircraft Only

7 Payment Bill to:

☐ Sender ☐ Recipient ☐ Third Party

☐ Credit Card ☐ Cash/Check

Total Packages

Total Weight

Total Declared Value*

8 Release Signature

Sign to authorize delivery without obtaining signature.

359

RETAIN THIS COPY FOR YOUR RECORDS

Subject: NTSB Request 01-096
Author: Craig Buma
Date: 9/20/01 3:21 PM

Forward
Header
Subject: NTSB Request 01-096
Author: Robin Holmes
Date: 9/20/01 3:08 PM

NTSB Request #01-096

Date of Request 09/20/01

SUBJECT: Information in support of the FBI's investigation of the hijackings that involved United Airlines flight's 77 and 93, and American Airlines flight's 11 and 77.

A/C Identification: UAL 77 and 93, and AAL 11 and 77 Date: September 11, 2001
Action Region(s): AEA, ANE, AGL,
HQ Primary Contact: Doug Gould, 267-7010
Backup: Chris Soucy, 267-9127
or: Dan Diggin, 267-9124

NTSB specialists assess existing inventory of data and product in possession of AAT-200 for necessary items. The NTSB is requesting the following:

1. NTAP extractions from FAA enroute facilities, ZBW, ZNY, ZOB and ZDC covering flights of all four airplanes. (Excluding NTAPs already provided.)
2. CDR extractions from FAA terminal facilities underlying entire route of each flight. Times covering each flight, use filters TG and TD (or TA/TU) RAPTOR style extraction acceptable. Please use separate files for TG and track data.
3. FAA enroute tracking information (i.e. DART extractions) for each airplane from ZBW, ZNY, ZDC, ZOB and ZID as appropriate.
4. Eyewitness reports by controllers or records of reports to ATC facilities by pilots, etc.
5. ATC voice recordings all contracts with airplanes. Starting with initial clearance delivery contact, through last frequency with established communication. Recording of last frequency through impact time. Check Airways Facilities at Cleveland, New York and Boston ARTCC's for possible maintenance recordings at transceiver sites of last established frequency. Include communications about hijacked airplanes between controllers and other flight crews.

(i.e. witness or chase)

6. ATC recordings of all landline communications about airplanes – both intra and inter-facility, and notifications to Command Center, Military, etc. Include communication about witness or chase aircraft.
7. Personnel statements, record of events from ATC facility personnel doing any notification of military, SAR, etc. on unrecorded lines.
8. Any transcripts, logs, sequence of events, telecon, etc. records from above facilities and associated regions and HQ.

Please forward your responses to Robin Holmes, AAT-200, before October 9, 2001.

thanks

COPY

Date: 9/24/2001 1:47 PM
Sender: William A Orr
To: Arnold E Miller
Priority: Normal
Subject: Fwd[2]:Re[2]:NTSB Request 01-096
please comply with this request.

Bill

Forward Header

Subject: Fwd:Re[2]:NTSB Request 01-096
Author: Karyl DiDiana
Date: 9/24/01 7:46 AM

ZOB/ZID:

Please see the last message below from Robin Holmes in AAT-200 regarding the subject NTSB Support request #01-096.

Please gather the requested data and forward it directly to AAT-200 by **COB October 9, 2001**, via FEDERAL EXPRESS to:

FAA
National Headquarters
800 Independence Avenue S.W.
Washington, DC 20591
ATTN: Robin Holmes, ROOM: 429
PH: (202) 267-8340

****** UPON COMPLETION OF THIS REQUEST PLEASE SEND ME A CCMail AND INCLUDE THE FEDERAL EXPRESS TRACKING NUMBER.**

Thank you for your support and assistance.

Karyl DiDiana
AGL-505.1

Forward

Header
Subject: Re[2]:NTSB Request 01-096
Author: Craig Buma
Date: 9/21/01 7:26 AM

Just proceed, the folks in HQ have been too busy to get back to me.

Thanks, Craig

Reply

Separator
Subject: Re:NTSB Request 01-096
Author: Karyl DiDiana
Date: 9/21/01 7:29 AM

Did you hear anything on this one should we proceed or HOLD off?

KD

Reply

Separator

Date: 9/24/2001 1:47 PM
Sender: William A Orr
To: Arnold E Miller
Priority: Normal
Subject: Fwd[2]:Re[2]:NTSB Request 01-096
please comply with this request.

Bill

Forward Header

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FAA
National Headquarters
800 Independence Avenue S.W.
Washington, DC 20591
ATTN: Robin Holmes, ROOM: 429
PH: (202) 267-8340

COPY

NTSB

Request
#01-096

ITEMS Provided

Statement Copies

✓ Ewert	DAC R
✓ Beaman	IMPR
✓ Clemente	IMPR
Harting	TMU
Weed	Operations
✓ Beaman	IMPR
Povinelli	Area 3 sup
Thomas	Ops Mgr
✓ Schifano	HNNR
✓ Thomas	HNNR
Byard	CIC
✓ Gayde	HNNR

Adams	DACRA
Schott	TMU
Wlomski	TMU
Plance	FFORA
Spencer	LCK R
Hughes	LCKRA
Allison	BVT RA
Phillips	BVT R
Missing	IMP Radar Kath ^{of}
OR <u>IMP RCKATH</u>	
✓ BVT R	1302-1340 UA
✓ BVT RA	1301-1318 QC
✓ DACRA	1249-1317 1D/K1

Transcript Copies

✓ IMP RT	
✓ BVT R	✓
✓ BVT RA	✓
✓ HNN R	✓
✓ IMP R	✓
✓ HNNRA	✓
✓ IMP RA	✓
✓ DACRA	✓
✓ DAC R	✓
✓ FFO RA	✓
✓ LCK RA	✓
✓ LCK R	✓

USAF, Rescue Coordination Center
FAX, dated 9/19/2001
- Contact times

USAF, Rescue Coordination Center
FAX, dated 9/25/2001
- Log of AA FLT 77

Copy of ALNOT issued by TMU
on 9/11/01